

MEDIA RELEASE

The McCart Group

Risk Management & Insurance

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FOR IMMEDIATE RELEASE

The McCart Group Selected as The Hanover Insurance Assurex Global Partner of the Year



The McCart Group was recently honored by The Hanover Insurance Group with its Assurex Global Partner of the Year Award. The award was presented to The McCart Group in October at the Council of Insurance Agents & Brokers' Leadership Forum, an annual gathering of some of the most innovative commercial brokerage firms and agencies in the United States and the world.

To qualify, agencies must be a partner of Assurex Global--the third largest insurance brokerage group in the world, offering locally-based insurance services and protection, with worldwide reach--and have a partnership with The Hanover.

"To be recognized as The Hanover/Assurex Global Partner of the Year is truly an award we value," said Jeff McCart, Executive Vice President of The McCart Group. "We know The Hanover had many Assurex partners to choose from. It is truly an honor to be a part of both of these organizations. We look forward to continuing to grow these relationships."

"We are proud to be a partner of The McCart Group and are very pleased to honor the agency in this way," said Marita Zuraitis, president of The Hanover's property and casualty companies. "The company has a terrific leadership team, whose vision and values align well with our own. In addition, The McCart Group is distinctive for its dedication to offering customers incredible value through coverage advice, specialized risk control and thorough claims handling, providing them with everything they need to protect themselves over the long-term."

The McCart Group was chosen for its deep commitment to customer service, advocacy, quality performance and dedication to partnership. In recognition of the award, The Hanover will donate \$5,000 in the company's name to the non-profit(s) of The McCart Group's choice.

In addition to helping customers address their insurance needs, The McCart Group is actively involved in the community it serves and works throughout the year to strengthen our local charities, organizations and foundations through participation and leadership. Volunteering hundreds of hours, we have served boards, councils and committees; provided professional and financial support; and hosted or sponsored events for a variety of causes.

With this in mind, The McCart Group has earmarked \$2,500 to each of the following organizations, to help advance their mission:

1. Gwinnett Council of the Arts
2. The Arthritis Foundation

About The McCart Group

As one of Atlanta's leading independent insurance brokers, The McCart Group was established in 1971 and is comprised of an Employer Services & Group Benefits practice and a Risk Management & Property & Casualty Insurance practice. The McCart Group employs over 100 professionals in their Duluth, GA office.

The McCart Group's capabilities encompass the entire spectrum of risk management - property & casualty brokerage, benefits consulting and brokerage services, human resources services, safety & risk control services - all areas that if not managed properly can create significant risk for an organization. Its client base is international, national, and local.

For more information, please visit www.mccart.com.

About The Hanover

The Hanover Insurance Group, Inc., based in Worcester, Mass., is the holding company for a group of insurers that includes The Hanover Insurance Company, also based in Worcester, Citizens Insurance Company of America, headquartered in Howell, Michigan, and Chaucer Holdings PLC, based in London, and their affiliates. The Hanover offers a wide range of property and casualty products and services to businesses, individuals, and families through a select group of agents and brokers. The company is ranked among the top 25 property and casualty insurers in the United States and has been meeting its obligations to its agent partners and their customers for nearly 160 years. Through Chaucer, the company also underwrites business at Lloyd's in several major insurance and reinsurance classes, balancing global marine, energy, non-marine and aviation with U.K. motor and nuclear. For more information, please visit www.hanover.com.

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